



VISAKHAPATNAM – I COMMISSIONERATE OF CENTRAL EXCISE, CUSTOMS & SERVICE TAX

In order to continue to offer our citizens a high quality level service, we would like to receive your comments/suggestions. Your feedback is important to us as it provides an additional opportunity for us to retrospect and meet to our citizen's expectations.

Therefore, could you please take some time to complete the form and drop it in the Box/send by post/mail us?

SUGGESTION/FEEDBACK FORM

1. Purpose of Visit

for a service such as

(Please tick one or more as applicable)

- (i) To submit a written communication
- (ii) To submit a refund claim
- (iii) To submit registration form
- (iv) To request for examination of export
- (v) To make a compliant/submit grievance
- (vi) Any other (please specify)

2. How do you find the office ambience?

Excellent Very Good Good Satisfactory Needs improvement

3. Whether you are received with courtesy?

Excellent Very Good Good Satisfactory Needs improvement

4. Whether you are adequately informed and guided in the provision of service?

Excellent Very Good Good Satisfactory Needs improvement

5. Do you receive the dated acknowledgement with ease?

Excellent Very Good Good Satisfactory Needs improvement

6. Any other suggestions you would like to give for improvement?

Signature: _____

Name: _____

Telephone: _____